

PRIVACY POLICY OF THE WEBSITE WWW.HOTELVIOZ.IT

Hotel Vioz di Fava Ettore & C. sas illustrates on this page how it processes the data of users who visit its site and the operation of the cookies that are installed by the site itself.

This Privacy Policy is established in accordance with Article 13 of the GDPR 2016/679 (General Data Protection Regulation, the European Regulation on personal data protection), Recommendation no. 2/2001 of the Working Group Article 29, and the General Measure of the Privacy Guarantor regarding cookies dated May 8, 2014, no. 229.

The following applies solely to the site www.hotelvioz.it; the Data Controller is not responsible for the data entered and cookies installed by other sites that may be accessed through links.

Purpose of Processing and Mandatory Provision

Hotel Vioz di Fava Ettore & C. sas processes the data that users voluntarily enter through the various forms on the site solely to respond to their requests. Any additional purposes (such as marketing or the communication of your data to companies with which we have partnerships for their own marketing purposes) will be subject to a specific, motivated request and will require your explicit, optional, and separate consent, apart from that required for responding to your inquiries.

The provision of data and consent to processing are necessary to follow up on your requests; consent for any additional purposes is optional.

For data collected through our site, the installation of cookies is referred to a specific section ("Cookies on our site").

Methods of Processing, Automated Decision-Making Processes, and Data Retention Periods

The processing of your data is carried out electronically, although manual processing is not excluded. No automated decision-making processes are used to process your personal data.

The personal data related to you, collected through the forms on our site, will be retained for the time necessary to respond to your requests. Should further legislation require a longer retention period, such legislation will be adhered to. Data collected through cookies will be retained for the periods specified by each cookie.

Communication, Dissemination, and Transfer of Data to Third Countries or International Organizations

Your data will not be communicated or disseminated without your specific and optional consent, to third parties external to Hotel Vioz di Fava Ettore & C. sas. The data communicated by you will not be transferred by us to third countries or international organizations outside the EU.

Rights of the Data Subject and Complaints to the Privacy Guarantor

You have the right to request access to your data at any time, as well as to request its amendment, integration, or deletion, the restriction of or opposition to its processing, where legitimate reasons exist, as well as the portability of the data to another Data Controller. We will respond in writing within 30 days. You may revoke any consents given on this site at any time by contacting one of the addresses indicated in the section "Information about the Data Controller and the Data Protection Officer." You may also lodge a complaint with the national supervisory authority if you believe your data has been processed unlawfully.

Data Controller Information

The Data Controller is Hotel Vioz di Fava Ettore & C. sas, located at Via dei Cavai 10, 38024 Pejo, Trentino (TN), Italy.

To exercise the rights outlined by the regulations and detailed above, you can contact the Data Controller at their office, by calling +39 0463 753 146, or by writing to info@hotelvioz.it.

Dear Customer,

In accordance with current legislation on the protection of personal data (EU Regulation no. 679 of 2016), we wish to inform you that the processing of your personal data is carried out with correctness and transparency, for lawful purposes, and safeguarding your privacy and your rights.

Processes are also performed using electronic means for the following purposes:

1. To acquire and confirm your reservation of accommodation services and ancillary services, and to provide the requested services. As this processing is necessary for the definition of the contractual agreement and its subsequent implementation, your consent is not required, except in the case where specific, so-called sensitive data is provided. If you refuse to provide personal data, we will not be able to confirm the reservation or provide the requested services. The processing will cease upon your departure, but some of your personal data may or must continue to be processed for the purposes and in the manner indicated in the subsequent points;
2. To comply with the obligation set by the "Consolidated Text of the Laws of Public Security" (Article 109 of R.D. 18.6.1931 n. 773) which requires us to communicate to the Police Headquarters, for public security purposes, the details of the clients accommodated according to the methods established by the Ministry of the Interior (Decree of January 7, 2013). The provision of data is mandatory and does not require your consent, and in case of refusal to provide it, we will not be able to host you in our facility. The data acquired for this purpose are not retained by us, unless you give your consent to retention as specified in point 4;
3. To fulfill current administrative, accounting, and tax obligations. For these purposes, processing is carried out without the need to obtain your consent. The data are processed by us and by our appointees, and are communicated externally only in fulfillment of legal obligations. In case of refusal to provide the data necessary for the above fulfillments, we will not be able to provide the requested services. The data acquired for these purposes are retained by us for the time prescribed by the respective regulations (10 years, and even beyond in the case of tax audits);
4. To speed up the registration procedures in case of your subsequent stays at our facility. For this purpose, upon acquiring your revocable consent at any time, your data will be retained for a maximum period of 5 years; and will be used when you are again our guest for the purposes mentioned in the previous points;
5. To carry out the function of receiving messages and phone calls directed to you during your stay. For this purpose, your consent is necessary. You may revoke your consent at any time. The processing will nonetheless cease upon your departure;
6. To send you our promotional messages and updates on rates and offers. For this purpose, upon acquiring your consent, your data will be retained for a maximum period of 5 years and will not be communicated to third parties. You may revoke your consent at any time;

7. For the purpose of protecting people, property, and the company's assets through a video surveillance system of certain areas of the facility, identifiable by the presence of appropriate signs. For this processing, your consent is not required, as it pursues our legitimate interest in protecting people and property against possible assaults, thefts, robberies, damage, acts of vandalism, and for fire prevention and workplace safety purposes. The recorded images are deleted after 24 hours, except on holidays or other cases of facility closure, and in any case, not later than one week. They are not communicated to third parties, except in the case where it is necessary to comply with a specific investigative request by judicial or police authorities.

We also wish to inform you that the European Regulation recognizes certain rights, including the right to access and rectify or erase, limit or object to the processing, as well as the right to data portability, if and insofar as applicable (Articles 15 to 22 of EU Regulation no. 679 of 2016). You may also lodge a complaint with the supervisory authority, according to the procedures provided by current legislation.

For any further information, and to assert the rights recognized to you by the European Regulation, you may contact:

Data Controller: Hotel Vioz di Fava Ettore & C. sas. Via dei Cavai 10, 38024 Pejo, Trentino (TN), Italy. T - +39 0463 753 146, info@hotelvioz.it