

Current Booking and Cancellation Terms for Direct Reservations:

To confirm the reservation, a deposit of approximately 30% of the total stay amount is required.

Cancellation Policy:

- **Up to 15 days before arrival:** Free cancellation – the deposit will be converted into a voucher to be used for a future stay within 1 year.
- **From 14 to 4 days before arrival:** 50% of the total stay will be charged (30% deposit + 20%) and converted into a voucher for a future stay.
- **From 3 days before arrival and in case of no-show, late arrival or early departure:** The full amount of the booked stay will be charged.

Want to book your holiday but avoid unpleasant surprises?

We have a special agreement with **Care4UHotel Insurance**, which protects your holiday plans. It costs only 4.8% of the total stay amount and reimburses the deposit paid in case of cancellation, as well as any cancellation fees owed to the hotel.

The insurance covers illness of guests included in the reservation or of a family member up to the 2nd degree, quarantine, accident, job loss, damage to your home, and more.

We highly recommend all guests take out this insurance – it's quick and easy to subscribe online directly from the insurance website and can be paid by credit card!

[Find out more](#)

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